

# DOING WHAT MATTERS FOR QUEENSLAND

QUEENSLAND BUDGET 2024–25

QUEENSLAND  
**COST OF  
LIVING**  
**ACTION**

## SERVICE DELIVERY STATEMENTS

---



Legislative Assembly of Queensland



**Queensland  
Government**

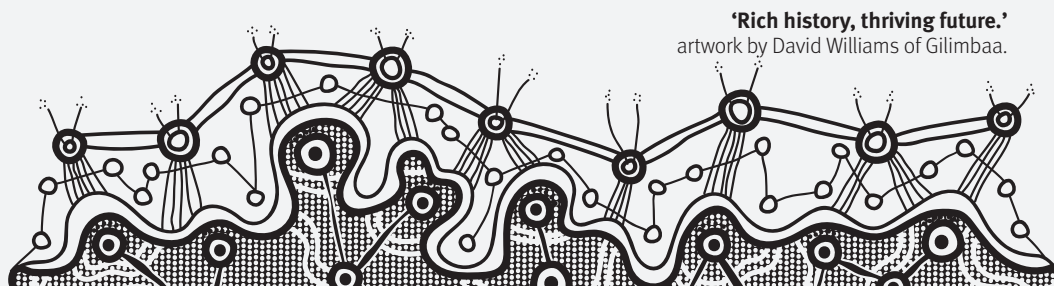
# 2024–25 Queensland Budget Papers

1. Budget Speech
  2. Budget Strategy and Outlook
  3. Capital Statement
  4. Budget Measures
- Service Delivery Statements  
Appropriation Bills  
Budget Overview  
Regional Action Plans

The budget papers are available online at [budget.qld.gov.au](http://budget.qld.gov.au)

## First Nations acknowledgement

Queensland Treasury acknowledges Aboriginal peoples and Torres Strait Islander peoples as the Traditional Owners and custodians of the land. We recognise their connection to land, sea and community, and pay our respects to Elders past, present and emerging.



© The State of Queensland (Queensland Treasury) 2024

### Copyright

This publication is protected by the Copyright Act 1968

### Licence

This document is licensed by the State of Queensland (Queensland Treasury) under a Creative Commons Attribution (CC BY 4.0) International licence.



In essence, you are free to copy, communicate and adapt this publication, as long as you attribute the work to the State of Queensland (Queensland Treasury). To view a copy of this licence, visit <http://creativecommons.org/licenses/by/4.0/>

### Attribution

Content from this publication should be attributed to:

© The State of Queensland (Queensland Treasury) - 2024–25 Queensland Budget



### Translating and interpreting assistance

The Queensland Government is committed to providing accessible services to Queenslanders from all cultural and linguistic backgrounds. If you have difficulty in understanding this publication, you can contact us on telephone (07) 3035 3503 and we will arrange an interpreter to effectively communicate the report to you.

### Service Delivery Statements

ISSN 1445-4890 (Print)

ISSN 1445-4904 (Online)



# Legislative Assembly of Queensland

## Portfolio overview

**The Speaker of the Legislative Assembly of Queensland**  
The Honourable Curtis Pitt MP

**Legislative Assembly of Queensland**  
Accountable Officer: Neil Laurie

Additional information about this agency can be sourced from:

[parliament.qld.gov.au](http://parliament.qld.gov.au)

# Legislative Assembly of Queensland

## Overview

The Legislative Assembly of Queensland consists of 93 Members who discharge a range of important constitutional, legislative and constituency responsibilities. The *Parliamentary Service Act 1988* establishes the Parliamentary Service to provide administrative and support services to the Legislative Assembly.

Our vision is to be recognised as an innovative leader in the delivery of Parliamentary Services in the Westminster world.

Our purpose is to independently support, promote and strengthen the Parliament to fulfil its democratic functions.

In 2024–25, the Parliamentary Service will work towards its objectives to:

- support the Legislative Assembly (and its committees and Members) in fulfilling its functions within the institution of Parliament
- support Members of the Legislative Assembly to engage with and represent their electorates
- provide information, corporate and facility management services
- safeguard, promote and strengthen the important institution of Parliament.

### Key deliverables

In 2024–25, the Parliamentary Service will:

- prepare for and deliver the transition from the 57th Parliament to the 58th Parliament following the scheduled October 2024 General State Election including ceremonial Opening of Parliament, new Members' induction program, and transition to electorate office accommodation
- replace Members' portable computer devices and electorate office computers
- continue to implement the Parliament's digital transformation strategy to help digitise a range of manual processes and provide reliable, secure and modern technology solutions to support the Parliament, its committees and Members. In 2024–25 this will include the implementation of an online Learning Management System to deliver high-quality training material and monitor professional development outcomes
- continue to implement a new enterprise Parliamentary Information Management System to replace a portfolio of existing bespoke IT applications which directly support the operations of the Legislative Assembly of Queensland and parliamentary committees
- welcome a new intake of graduates to the Queensland Parliament's Graduate Program following the success of the inaugural program introduced in 2023.

## Budget highlights

In the 2024–25 Queensland Budget, the government is providing additional funding of \$52.5 million over 4 years and \$13.6 million ongoing for 93 additional electorate office staff across Queensland.

Further information about new policy decisions can be found in *Budget Paper No. 4: Budget Measures*.

# Performance statement

## Members' Salaries, Entitlements and Electorate Office Services

### Objective

To administer the direct remuneration and entitlements of Members of Parliament and provide resources and support services to assist in maintaining Members' electorate offices.

### Description

This service area represents the direct cost of Members' salaries and entitlements and maintaining and supporting electorate offices across the State. The Members' Remuneration Handbook (the Handbook) outlines the salaries and other entitlements of Members of the Legislative Assembly, and provides that each Member is provided with a range of resources to support the operation of each electorate office including a physical electorate office, staffing and equipment. All of these resources provide support to Members to enable them to fulfil their constituency responsibilities.

Service standards for Members' Salaries, Entitlements and Electorate Office Services are not provided. Each electorate office operates independently under the direction of each Member. Individual Members assess the performance of their office(s) based upon the needs of that Member in servicing local constituents.

# Parliamentary Precinct Support Services

## Objective

To deliver a range of support services within the parliamentary precinct to the Parliament, its Members and committees.

## Description

This service area provides:

- advisory, information and support services to assist the Parliament, its committees and Members to fulfil their constitutional and parliamentary responsibilities. These services include Chamber, Education and Communication Services, the Committee Office, the Parliamentary Library and Parliamentary Reporting Services
- services to promote the institution of Parliament and raise community awareness and understanding of its important role and functions
- services to provide a safe and secure parliamentary precinct including Security and Attendant Services
- accommodation and hospitality services that provide Members, staff and guests of the Parliament with an appropriate working environment
- organisational services that support the activities of Members and their staff, and deliver and administer a range of entitlements afforded to Members pursuant to the Members' Remuneration Handbook including Information Technology Services, Human Resource Services, and Financial and Administrative Services.

Service standards	2023–24 Target/Est.	2023–24 Est. Actual	2024–25 Target/Est.
<b>Effectiveness measures</b>			
Percentage of Members satisfied with services provided (satisfied/very satisfied)	95%	100%	100%
Percentage of shared services clients satisfied with services provided (satisfied/very satisfied) <sup>1</sup>	100%	..	100%
<b>Efficiency measure</b>			
Not identified			

Notes:

1. A 2023–24 Estimated Actual has not been provided as a survey was not conducted of shared services clients due to cessation of arrangement with the Queensland Audit Office, and pending review of service delivery model for the Office of the Governor.

# Departmental budget summary

The table below shows the total resources available in 2024–25 from all sources and summarises how resources will be applied by service area and by controlled and administered classifications.

Legislative Assembly of Queensland	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
<b>CONTROLLED</b>			
<b>Income</b>			
Appropriation revenue	113,457	121,676	136,437
Other revenue	2,201	2,201	2,201
<b>Total income</b>	<b>115,658</b>	<b>123,877</b>	<b>138,638</b>
<b>Expenses</b>			
Members' Salaries, Entitlements and Electorate Office Services	71,525	77,751	92,759
Parliamentary Precinct Support Services	44,133	46,126	45,879
<b>Total expenses</b>	<b>115,658</b>	<b>123,877</b>	<b>138,638</b>
<b>Operating surplus/deficit</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Net assets</b>	<b>299,002</b>	<b>315,497</b>	<b>318,288</b>

## Staffing

The table below shows the Full Time Equivalents (FTEs) as at the 30 June in the respective years.

Service area	2023–24 Budget	2023–24 Est. Actual	2024–25 Budget
Members' Salaries, Entitlements and Electorate Office Services	305	305	398
Parliamentary Precinct Support Services	218	218	218
<b>Total FTEs</b>	<b>523</b>	<b>523</b>	<b>616</b>

## Capital program

The total planned 2024–25 capital expenditure for the Legislative Assembly of Queensland is \$3.7 million. In 2024–25 the Queensland Parliamentary Service will complete the modernisation of audio visual broadcast infrastructure as part of the Queensland Parliament digital transformation program. Other major capital projects include information technology network infrastructure improvements (including network consolidation, servers and firewall replacement), and other capital improvements and plant and equipment replacement in the parliamentary precinct.

The table below shows the capital purchases by the agency in the respective years.

	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
Capital purchases	36,880	56,322	3,646
Capital grants	..	..	..
<b>Total capital outlays</b>	<b>36,880</b>	<b>56,322</b>	<b>3,646</b>

Further information about the Legislative Assembly of Queensland capital outlays can be found in *Budget Paper No. 3: Capital Statement*.



# **Budgeted financial statements**

## **Departmental income statement**

Total expenses are estimated to be \$138.6 million in 2024–25, an increase of \$14.8 million from the 2023–24 Estimated Actual. This is primarily related to funding for 93 additional electorate office staff.

## **Departmental balance sheet**

The Legislative Assembly's major assets are land and buildings. The Legislative Assembly's main liabilities relate to creditors supplying goods and services to the Legislative Assembly, and accrued employee benefits.

# Controlled income statement

Legislative Assembly of Queensland	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
<b>INCOME</b>			
Appropriation revenue	113,457	121,676	136,437
Taxes	..	..	..
User charges and fees	2,169	2,169	2,169
Royalties and land rents	..	..	..
Grants and other contributions	..	..	..
Interest and distributions from managed funds	..	..	..
Other revenue	32	32	32
Gains on sale/revaluation of assets	..	..	..
<b>Total income</b>	<b>115,658</b>	<b>123,877</b>	<b>138,638</b>
<b>EXPENSES</b>			
Employee expenses	76,618	82,842	98,065
Supplies and services	30,691	32,686	32,224
Grants and subsidies	..	..	..
Depreciation and amortisation	8,115	8,115	8,115
Finance/borrowing costs	..	..	..
Other expenses	234	234	234
Losses on sale/revaluation of assets	..	..	..
<b>Total expenses</b>	<b>115,658</b>	<b>123,877</b>	<b>138,638</b>
<b>OPERATING SURPLUS/(DEFICIT)</b>	<b>..</b>	<b>..</b>	<b>..</b>

# Controlled balance sheet

Legislative Assembly of Queensland	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
<b>CURRENT ASSETS</b>			
Cash assets	5,653	8,785	8,785
Receivables	1,479	2,617	2,617
Other financial assets	..	..	..
Inventories	147	140	140
Other	977	980	980
Non-financial assets held for sale	..	..	..
<b>Total current assets</b>	<b>8,256</b>	<b>12,522</b>	<b>12,522</b>
<b>NON-CURRENT ASSETS</b>			
Receivables	..	..	..
Other financial assets	..	..	..
Property, plant and equipment	293,233	309,843	312,655
Intangibles	515	412	391
Other	..	..	..
<b>Total non-current assets</b>	<b>293,748</b>	<b>310,255</b>	<b>313,046</b>
<b>TOTAL ASSETS</b>	<b>302,004</b>	<b>322,777</b>	<b>325,568</b>
<b>CURRENT LIABILITIES</b>			
Payables	1,774	6,382	6,382
Accrued employee benefits	1,172	790	790
Interest bearing liabilities and derivatives	..	..	..
Provisions	..	..	..
Other	56	108	108
<b>Total current liabilities</b>	<b>3,002</b>	<b>7,280</b>	<b>7,280</b>
<b>NON-CURRENT LIABILITIES</b>			
Payables	..	..	..
Accrued employee benefits	..	..	..
Interest bearing liabilities and derivatives	..	..	..
Provisions	..	..	..
Other	..	..	..
<b>Total non-current liabilities</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>TOTAL LIABILITIES</b>	<b>3,002</b>	<b>7,280</b>	<b>7,280</b>
<b>NET ASSETS/(LIABILITIES)</b>	<b>299,002</b>	<b>315,497</b>	<b>318,288</b>
<b>EQUITY</b>			
<b>TOTAL EQUITY</b>	<b>299,002</b>	<b>315,497</b>	<b>318,288</b>

# Controlled cash flow statement

Legislative Assembly of Queensland	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
<b>Inflows:</b>			
Appropriation receipts	113,457	120,176	136,437
User charges and fees	2,319	2,319	2,319
Royalties and land rent receipts	..	..	..
Grants and other contributions	..	..	..
Interest and distribution from managed funds received	..	..	..
Taxes	..	..	..
Other	1,409	1,409	1,409
<b>Outflows:</b>			
Employee costs	(76,833)	(83,057)	(98,065)
Supplies and services	(32,068)	(34,063)	(33,601)
Grants and subsidies	..	..	..
Borrowing costs	..	..	..
Other	(384)	(384)	(384)
<b>Net cash provided by or used in operating activities</b>	<b>7,900</b>	<b>6,400</b>	<b>8,115</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
<b>Inflows:</b>			
Sales of non-financial assets	33	33	33
Investments redeemed	..	..	..
Loans and advances redeemed	..	..	..
<b>Outflows:</b>			
Payments for non-financial assets	(36,880)	(56,322)	(3,646)
Payments for investments	..	..	..
Loans and advances made	..	..	..
<b>Net cash provided by or used in investing activities</b>	<b>(36,847)</b>	<b>(56,289)</b>	<b>(3,613)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
<b>Inflows:</b>			
Borrowings	..	..	..
Equity injections	33,860	49,630	626
Appropriated equity injections	33,860	49,630	626
Non-appropriated equity injections	..	..	..
<b>Outflows:</b>			
Borrowing redemptions	..	..	..
Finance lease payments	..	..	..
Equity withdrawals	(5,128)	(5,246)	(5,128)
Appropriated equity withdrawals	(5,128)	(5,246)	(5,128)
Non-appropriated equity withdrawals	..	..	..
<b>Net cash provided by or used in financing activities</b>	<b>28,732</b>	<b>44,384</b>	<b>(4,502)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(215)</b>	<b>(5,505)</b>	<b>..</b>
<b>Cash at the beginning of financial year</b>	<b>5,868</b>	<b>14,290</b>	<b>8,785</b>
Cash transfers from restructure	..	..	..
<b>Cash at the end of financial year</b>	<b>5,653</b>	<b>8,785</b>	<b>8,785</b>

# Glossary of terms

<b>Accrual accounting</b>	Recognition of economic events and other financial transactions involving revenue, expenses, assets, liabilities and equity as they occur and reporting in financial statements in the period to which they relate, rather than when a flow of cash occurs.
<b>Administered items</b>	Assets, liabilities, revenues and expenses an entity administers, without discretion, on behalf of the government.
<b>Agency/entity</b>	Used generically to refer to the various organisational units within government that deliver services or otherwise service government objectives. The term can include departments, commercialised business units, statutory bodies or other organisations established by Executive decision.
<b>Appropriation</b>	Funds issued by the Treasurer, under Parliamentary authority, to departments during a financial year for: <ul style="list-style-type: none"> <li>• delivery of agreed services</li> <li>• administered items</li> <li>• adjustment of the government's equity in agencies, including acquiring of capital.</li> </ul>
<b>Balance sheet</b>	A financial statement that reports the assets, liabilities and equity of an entity as at a particular date.
<b>Capital</b>	A term used to refer to an entity's stock of assets and the capital grants it makes to other agencies. Assets include property, plant and equipment, intangible items and inventories that an entity owns/controls and uses in the delivery of services.
<b>Cash flow statement</b>	A financial statement reporting the cash inflows and outflows for an entity's operating, investing and financing activities in a particular period.
<b>Controlled Items</b>	Assets, liabilities, revenues and expenses that are controlled by departments. These relate directly to the departmental operational objectives and arise at the discretion and direction of that department.
<b>Depreciation</b>	The periodic allocation of the cost of physical assets, representing the amount of the asset consumed during a specified time.
<b>Equity</b>	Equity is the residual interest in the assets of the entity after deduction of its liabilities. It usually comprises the entity's accumulated surpluses/losses, capital injections and any reserves.
<b>Equity injection</b>	An increase in the investment of the government in a public sector agency.
<b>Financial statements</b>	Collective description of the income statement, the balance sheet and the cash flow statement for an entity's controlled and administered activities.
<b>Income statement</b>	A financial statement highlighting the accounting surplus or deficit of an entity. It provides an indication of whether the entity has sufficient revenue to meet expenses in the current year, including non-cash costs such as depreciation.
<b>Outcomes</b>	Whole-of-government outcomes are intended to cover all dimensions of community wellbeing. They express the current needs and future aspirations of communities, within a social, economic and environment context.
<b>Own-source revenue</b>	Revenue that is generated by an agency, generally through the sale of goods and services, but it may also include some Commonwealth funding.
<b>Priorities</b>	Key policy areas that will be the focus of government activity.
<b>Services</b>	The actions or activities (including policy development) of an agency which contribute to the achievement of the agency's objectives.
<b>Service area</b>	Related services grouped into a high level service area for communicating the broad types of services delivered by an agency.
<b>Service standard</b>	Define a level of performance that is expected to be achieved appropriate for the service area or service. Service standards are measures of efficiency or effectiveness.





Queensland Budget 2024–25

**Service Delivery Statements**

[budget.qld.gov.au](http://budget.qld.gov.au)