

DOING WHAT MATTERS FOR QUEENSLAND

QUEENSLAND BUDGET 2024–25



SERVICE DELIVERY STATEMENTS

Department of Employment, Small Business
and Training



Queensland
Government

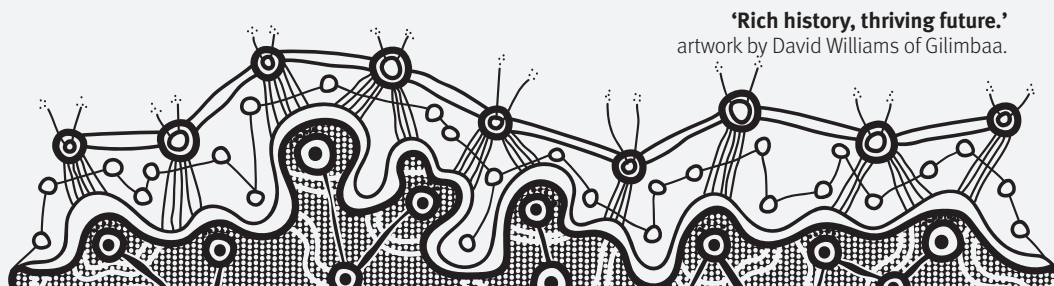
2024–25 Queensland Budget Papers

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The budget papers are available online at budget.qld.gov.au

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Service Delivery Statements

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**Queensland
Government**

Department of Employment, Small Business and Training

Portfolio overview

**Minister for Employment and Small Business and
Minister for Training and Skills Development
The Honourable Lance McCallum MP**

**Department of Employment, Small Business and Training
Director-General: Peter McKay**

The Minister for Employment and Small Business and Minister for Training and Skills Development is also responsible for:

**TAFE Queensland
Chief Executive Officer: John Tucker**

Additional information about these agencies can be sourced from:

desbt.qld.gov.au

tafeqld.edu.au

Department of Employment, Small Business and Training

Overview

As part of the machinery-of-government changes, effective 18 December 2023, the former Department of Youth Justice, Employment, Small Business and Training was renamed the Department of Employment, Small Business and Training.

As a result, there were changes to the following function:

- Youth Justice was transferred to the Department of Youth Justice.

The Department of Employment, Small Business and Training's (the department) vision is skilled Queenslanders and vibrant small businesses growing Queensland's economy.

The department's purpose is to support Queensland's current and future workforce by connecting Queenslanders to learning opportunities through quality training, employment opportunities and by helping small businesses to start, grow and thrive.

The department's strategic objectives are as follows:

- Employment: Preparing Queensland's workforce for the demands of current and future industries.
- Small Business: Helping small businesses to start, grow and thrive.
- Training and Skills: Connecting people to quality training and skills.

Contributions to the government's objectives for the community

The department supports the government's objectives for the community¹:

- Good jobs: Good, secure jobs in our traditional and emerging industries.
- Better Services: Deliver even better services right across Queensland.
- Great Lifestyle: Protect and enhance our Queensland lifestyle as we grow.

Key deliverables

In 2024–25, the department will:

- deliver its 3 key strategies to grow Queensland's economy:
 - the *Good people. Good jobs: Queensland Workforce Strategy 2022–2032*, to strengthen Queensland's current and future workforce as a key enabler of the state's prosperity
 - the *Good Jobs, Great Training: Queensland Skills Strategy 2024–2028*, setting out Queensland's strategic priorities for the VET sector and ensuring that Queensland's investment in skills and training is tailored to meet current and future workforce needs
 - the *Queensland Small Business Strategy 2024–2027*, outlining actions to help Queensland's small businesses grow and thrive
- deliver targeted employment programs that focus on supporting under-represented cohorts across Queensland's workforce
- implement *Paving the Way – the First Nations Training Strategy* to support Aboriginal and Torres Strait Islander communities to improve career development outcomes now and in the future
- deliver the Skilling Queenslanders for Work initiative to assist up to 15,000 disadvantaged Queenslanders each year through a suite of targeted skills and training programs
- support Queensland's future skilled workforce by funding quality skills pathways and opportunities, including free TAFE places, and bring down costs for Queenslanders

¹ To find out more, go to qld.gov.au and search "government's objectives for the community."

- deliver a range of strategies and actions to support apprenticeship and traineeship uptake and completions, including supporting women in trades
- deliver the majority of actions under the *Queensland's Clean Energy Workforce Roadmap*, including direct investment in energy training infrastructure, improving links between school and industry, and supporting students and workers to gain the future skills they need
- support the future workforce of priority industries for Queensland.

Budget highlights

In the 2024–25 Queensland Budget, the government is providing:

- additional funding of \$203.1 million over 2 years, as part of a total investment of \$370 million funding to help kickstart the new *Good Jobs, Great Training: Queensland Skills Strategy 2024–2028*, funding more free and subsidised training for Queenslanders in health, social services, hospitality, clean energy, construction and more. The strategy is also Queensland's roadmap to deliver on the National Skills Agreement, unlocking billions of dollars in areas of national priority, and is a key action under the *Good people. Good jobs: Queensland Workforce Strategy 2022–2032*
- additional funding of \$19.7 million to support delivery of the *Queensland Small Business Strategy 2024–2027*. This forms part of a total investment of over \$250 million over 3 years to deliver a range of actions, including:
 - additional funding for grants to support businesses to implement workforce solutions
 - new investment in cybersecurity support and safer retail precincts
 - assistance to help small businesses recover from natural disaster events, including through wellness coaching and financial counselling
 - continuation of the small business grants program
 - expanded access to mentoring and upskilling for Indigenous businesses
 - access to free training under the Free TAFE program to ensure Queenslanders working in small businesses have the skills they need to succeed and grow
- additional funding of \$81.2 million with total funding of \$162.6 million over 3 years for Free TAFE Nursing by providing training placements to allow eligible Queenslanders who are passionate about healthcare to study the Diploma of Nursing for free in 2024 and 2025
- additional funding of \$101.7 million over 4 years and \$26.4 million per annum ongoing for the TAFE Big Build, to continue to maintain state-owned TAFE Queensland facilities
- \$11 million over 3 years allocated from the *Homes for Queenslanders* plan to support the construction industry workforce to position for the future.

Further information about new policy decisions can be found in *Budget Paper No. 4: Budget Measures*.

Performance statement

Connecting and supporting Queenslanders with employment programs and services

Objective

To increase employment opportunities for all Queenslanders, in particular disadvantaged cohorts, in partnership with industry, employers and communities through the delivery of targeted employment support programs.

Description

This service area undertakes policy and strategic engagement activities, as well as the delivery of key government employment programs.

Service standards	2023–24 Target/Est.	2023–24 Est. Actual	2024–25 Target/Est.
<i>Effectiveness measure</i>			
Overall customer satisfaction with employment programs.	90%	97.9%	90%
<i>Efficiency measure</i>			
Administrative cost per \$1,000 of employment grant programs ¹	\$103.80	\$73.44	\$103.80

Note:

1. The positive variance between the 2023–24 Target/Estimate and 2023–24 Estimated Actual is attributable to lower administrative costs than budgeted.

Connecting Queensland small businesses to grants and support programs

Objective

To ensure small businesses can seamlessly interact with government and are supported to start, grow, and thrive.

Description

This service area focuses on programs and services that are delivered to small businesses to better enable them to grow and make it easier to interact with government. This is delivered through connecting small businesses to resources and initiatives which help them comply with regulation, to compete by increasing capabilities and innovation and to capitalise on opportunities.

Service standards	2023–24 Target/Est.	2023–24 Est. Actual	2024–25 Target/Est.
Effectiveness measures			
Percentage of new or existing businesses reporting increased capability, (including digital), as a direct result of participation in small business grant programs	98%	98.4%	98%
Percentage of businesses assisted by small business grant programs that report a projected increase in either employment, turnover or profitability	98%	97.8%	98%
Average score out of 5 by customers for how easy it is to use the Business Queensland website	3.5	3.4	3.5
Efficiency measure			
Administrative cost per \$1,000 for small business grant programs ¹	\$130.60	\$178.30	\$130.60

Note:

1. The variance between the 2023–24 Target/Estimate and 2023–24 Estimated Actual is due to the timing of program rounds and changes to the structure of milestone payments in some programs throughout the year.

Connecting Queenslanders to training and skills programs and initiatives

Objective

To regulate Queensland apprenticeships and traineeships and facilitate access to and participation in vocational education and training pathways, enabling Queenslanders to gain employment in current and future industries.

Description

Improving the skills profile of Queensland through delivery of diverse and inclusive vocational education and training programs that deliver on industry skills demands of today and the future and support publicly funded training providers to deliver high quality training.

Service standards	2023–24 Target/Est.	2023–24 Est. Actual	2024–25 Target/Est.
Effectiveness measures			
Proportion of all attempted competencies successfully completed	93%	90.2%	93%
Proportion of Queenslanders with higher qualifications	65%	68.1%	70%
Proportion of vocational and education training (VET) graduates in employment or further study	87%	83.2%	87%
Number of completions:			
• Apprenticeships ¹	11,500	10,000	11,500
• Traineeships	13,500	16,400	13,500
• school-based apprenticeships and traineeships (SATs) ²	5,000	4,100	5,000
Proportion of graduates satisfied with the overall quality of their training	89%	89.2%	89%
Proportion of employers satisfied with graduates of:			
• national accredited training ³	85%	76.3%	85%
• apprenticeships and traineeships ⁴	83%	75.5%	83%
Efficiency measure			
Average cost per competency successfully completed ⁵	\$690	\$936	\$730

Notes:

1. The variance between the 2023–24 Target/Estimate and 2023–24 Estimated Actual is consistent with national results. The 2023–24 Estimated Actual is an increase on the previous year and is expected to continue increasing due to recent increases in commencement of apprenticeships.
2. The variance between the 2023–24 Target/Estimate and the 2023–24 Estimated is related to changeable labour market conditions. The 2023–24 Estimated Actual is an increase on the previous year.
3. The variance between the 2023–24 Target/Estimate and 2023–24 Estimated Actual reflects a national trend of lower satisfaction with nationally accredited training reported at 78.5 per cent nationally.
4. The variance between the 2023–24 Target/Estimate and 2023–24 Estimated Actual reflects a national trend of lower satisfaction with nationally accredited apprenticeship training reported at 73.2 per cent nationally.
5. The variance between the 2023–24 Target/Estimate and 2023–24 Estimated Actual is due to the training budget being revised higher. Consistent with the previous year, annual wage indexation has been applied to the target estimate.

Departmental budget summary

The table below shows the total resources available in 2024–25 from all sources and summarises how resources will be applied by service area and by controlled and administered classifications.

Department of Employment, Small Business and Training	2023–24 Adjusted Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
CONTROLLED			
Income			
Appropriation revenue ¹	1,499,979	1,729,693	1,539,174
Other revenue	26,623	27,988	27,465
Total income	1,526,602	1,757,681	1,566,639
Expenses			
Youth Justice	178,609	178,609	..
Connecting and supporting Queenslanders with employment programs and services	43,431	47,716	40,019
Connecting Queensland small businesses to grants and support services	27,888	33,409	22,741
Connecting Queenslanders to training and skills programs and initiatives	1,276,674	1,497,947	1,503,879
Total expenses	1,526,602	1,757,681	1,566,639
Operating surplus/deficit
Net assets	1,521,001	2,210,145	2,178,180

Notes:

1. Includes state and Australian Government funding.
2. The departmental budget summary is presented on a post-machinery-of-government basis.

Staffing

The table below shows the Full Time Equivalents (FTEs) as at the 30 June in the respective years.

Service area	2023–24 Adjusted Budget	2023–24 Est. Actual	2024–25 Budget
Connecting and supporting Queenslanders with employment programs and services	44	47	48
Connecting Queensland small businesses to grants and support services	72	72	72
Connecting Queenslanders to training and skills programs and initiatives	475	504	504
Total FTEs	591	623	624

Note:

- Corporate FTEs are allocated across the service to which they relate.

Capital program

The capital program for the department is \$80.4 million in 2024–25 including:

- \$11.9 million for the continued delivery of Equipping TAFE for Our Future Eagle Farm Robotics and Advanced Manufacturing Centre project (noting that the Annual Training Infrastructure Program funding also contributes to Equipping TAFE for Our Future Projects).
- \$14.8 million for the commencement and delivery of the Great Barrier Reef International Marine College expansion project.
- \$9.8 million for the continued delivery of TAFE Technology Fund projects delivered in partnership with the Australian Government, including Loganlea clinical skills laboratory, Pimlico visual arts precinct and Thursday Island health hub.
- \$2.5 million for the continued delivery of Equipping TAFE for Our Future Central Queensland University Rockhampton Campus Consolidation and Training Centre.
- \$41.4 million for the Annual Training Infrastructure Program to renew and revitalise training infrastructure across the state, to improve accessibility to the necessary skills and training required to boost labour market productivity.

The table below shows the capital purchases by the agency in the respective years.

	2023–24 Adjusted Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
Capital purchases	88,524	60,832	77,957
Capital grants	0	12,997	2,475
Total capital outlays	88,524	73,829	80,432

Note:

- The 2023–24 Adjusted Budget and 2023–24 Estimated Actual include Youth Justice capital purchases prior to the December 2023 machinery-of-government changes.

Further information about the Department of Employment, Small Business and Training capital outlays can be found in *Budget Paper No. 3: Capital Statement*.

Budgeted financial statements

The Department of Employment, Small Business and Training was impacted by machinery-of-government changes effective from December 2023. These includes the transfer of the Youth Justice function to establish a new department.

An analysis of the department's financial position, as reflected in the department's financial statements, is provided below.

Departmental income statement

The Department of Employment, Small Business and Training's 2024–25 total budget is \$1.567 billion of which 98.2 per cent is appropriation revenue. Other revenue mainly relates to TAFE Queensland contributions for the Southbank Education Training Precinct Public Private Partnership (SETP PPP) and Grants and contributions comprising mainly of disaster recovery funding for the Small Business Recovery and Resilience Package.

Grants and subsidies account for 77.5 per cent of the department's 2024–25 expenditure budget and mainly relate to vocational education and training programs such as User Choice – Apprentice and Trainee Training subsidy, Certificate 3 Guarantee Tuition Fee subsidy and Higher Level Skills Tuition Fee subsidy (Further information about these subsidies can be found in *Budget Paper No. 2: Budget Strategy and Outlook Appendix A: Concessions statement*).

Employee expenses account for 5.4 per cent of the total 2024–25 budget and support 624 FTEs. Supplies and services include costs to support and maintain state-owned training facilities, contractual arrangements for the SETP PPP, and general departmental support costs including delivery of government initiatives. Finance/borrowing costs relate to repayments of SETP PPP finance liability and depreciation and amortisation expenditure relates to TAFE Queensland buildings owned by the state.

The decrease in total revenue from 2023–24 Estimated Actual to the 2024–25 Budget is due to the recent machinery-of-government change with Youth Justice services transitioning out of the department and changes to Australian Government Job Trainer Fund.

Total expenditure in the 2024–25 Budget has decreased in line with revenue from the previous year, with the decreases mainly in employee expenditure, supplies and services and grants and subsidies due to the recent machinery-of-government change with Youth Justice services transitioning out of the department and changes to the Australian Governments Job Trainer Fund.

Departmental balance sheet

In 2024–25, the department's net assets are projected to be \$2.178 billion, with total assets of \$2.537 billion offset by liabilities of \$359.1 million. The department's major assets are in property, plant and equipment with \$2.330 billion primarily comprised of land and buildings at TAFE Queensland training sites. In 2024–25, \$78 million is allocated to capital building works with further details provided in *Budget Paper No. 3: Capital Statement*. The 2024–25 liabilities mainly comprise of grants payable that relate to vocational education and training subsidies and interest bearing liabilities that relate to the borrowings for the SETP PPP.

Controlled income statement

Department of Employment, Small Business and Training*	2023–24 Adjusted Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
INCOME			
Appropriation revenue	1,499,979	1,729,693	1,539,174
Taxes
User charges and fees	2,400	2,435	1,740
Royalties and land rents
Grants and other contributions	6,264	7,594	7,330
Interest and distributions from managed funds
Other revenue	17,959	17,959	18,395
Gains on sale/revaluation of assets
Total income	1,526,602	1,757,681	1,566,639
EXPENSES			
Employee expenses	196,882	199,287	85,349
Supplies and services	161,299	177,119	134,651
Grants and subsidies	1,068,463	1,238,180	1,214,474
Depreciation and amortisation	72,847	115,984	109,441
Finance/borrowing costs	20,779	20,779	20,224
Other expenses	6,332	6,332	2,500
Losses on sale/revaluation of assets
Total expenses	1,526,602	1,757,681	1,566,639
OPERATING SURPLUS/(DEFICIT)

*The 2023–24 Budget and 2023–24 Estimated Actuals information disclosed is presented on a post-machinery-of-government basis.

Controlled balance sheet

Department of Employment, Small Business and Training*	2023–24 Adjusted Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
CURRENT ASSETS			
Cash assets	196,653	202,474	188,533
Receivables	10,163	17,663	17,663
Other financial assets
Inventories
Other	1,520	1,411	1,411
Non-financial assets held for sale
Total current assets	208,336	221,548	207,607
NON-CURRENT ASSETS			
Receivables
Other financial assets
Property, plant and equipment	1,698,504	2,361,046	2,329,723
Intangibles	132	129	(32)
Other
Total non-current assets	1,698,636	2,361,175	2,329,691
TOTAL ASSETS	1,906,972	2,582,723	2,537,298
CURRENT LIABILITIES			
Payables	190,091	176,662	168,721
Accrued employee benefits	2,102	2,317	2,317
Interest bearing liabilities and derivatives	5,519	5,519	6,136
Provisions
Other	1,223	950	950
Total current liabilities	198,935	185,448	178,124
NON-CURRENT LIABILITIES			
Payables
Accrued employee benefits
Interest bearing liabilities and derivatives	187,036	187,130	180,994
Provisions
Other
Total non-current liabilities	187,036	187,130	180,994
TOTAL LIABILITIES	385,971	372,578	359,118
NET ASSETS/(LIABILITIES)	1,521,001	2,210,145	2,178,180
EQUITY			
TOTAL EQUITY	1,521,001	2,210,145	2,178,180

*The 2023–24 Budget and 2023–24 Estimated Actuals information disclosed is presented on a post-machinery-of-government basis.

Controlled cash flow statement

Department of Employment, Small Business and Training*	2023–24 Adjusted Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Inflows:			
Appropriation receipts	1,547,853	1,712,593	1,531,233
User charges and fees	740	775	1,740
Royalties and land rent receipts
Grants and other contributions	6,264	7,594	7,330
Interest and distribution from managed funds received
Taxes
Other	24,235	24,235	18,395
Outflows:			
Employee costs	(207,236)	(209,641)	(85,349)
Supplies and services	(169,692)	(185,512)	(134,651)
Grants and subsidies	(1,068,463)	(1,238,180)	(1,214,474)
Borrowing costs	(20,779)	(20,779)	(20,224)
Other	(12,634)	(12,634)	(2,500)
Net cash provided by or used in operating activities	100,288	78,451	101,500
CASH FLOWS FROM INVESTING ACTIVITIES			
Inflows:			
Sales of non-financial assets
Investments redeemed
Loans and advances redeemed
Outflows:			
Payments for non-financial assets	(89,012)	(61,320)	(77,957)
Payments for investments
Loans and advances made
Net cash provided by or used in investing activities	(89,012)	(61,320)	(77,957)
CASH FLOWS FROM FINANCING ACTIVITIES			
Inflows:			
Borrowings
Equity injections	95,487	52,947	77,476
Appropriated equity injections	95,487	52,947	77,476
Non-appropriated equity injections
Outflows:			
Borrowing redemptions	(4,964)	(4,964)	(5,519)
Finance lease payments
Equity withdrawals	(66,304)	(109,441)	(109,441)
Appropriated equity withdrawals	(66,304)	(109,441)	(109,441)
Non-appropriated equity withdrawals
Net cash provided by or used in financing activities	24,219	(61,458)	(37,484)
Net increase/(decrease) in cash held	35,495	(44,327)	(13,941)
Cash at the beginning of financial year	196,653	262,943	202,474
Cash transfers from restructure	(35,495)	(16,142)	..
Cash at the end of financial year	196,653	202,474	188,533

*The 2023–24 Budget and 2023–24 Estimated Actuals information disclosed is presented on a post-machinery-of-government basis.

Statutory body

TAFE Queensland

Overview

TAFE Queensland’s vision is to be the leading provider of vocational training and targeted higher education programs, critical to strengthening the Queensland economy and supporting local communities.

TAFE Queensland’s purpose is to deliver contemporary, globally relevant skills, needed now and into the future, along with the opportunity for everyone, everywhere to transform their lives.

Our strategic objectives are:

- TAFE Queensland is a highly recognised and trusted brand with long established, deep industry connections offering employers confidence in the skills, knowledge and quality of its students.
- TAFE Queensland delivers responsive, contemporary training to its students to ensure a workforce with the skills and capability that industry needs now and into the future.
- TAFE Queensland works collaboratively with government, industry and its communities to deliver training to support economic growth and community prosperity.

Contribution to the government’s objectives for the community

TAFE Queensland supports the government’s objectives for the community¹:

- Good jobs: Good, secure jobs in our traditional and emerging industries.
- Better Services: Deliver even better services right across Queensland.
- Great Lifestyle: Protect and enhance our Queensland lifestyle as we grow.

Key deliverables

In 2024–25, TAFE Queensland will:

- support *Good Jobs, Great Training: Queensland Skills Strategy 2024–2028* initiatives
- partner with government, industry and local communities to contribute to the economic success of the state
- provide access to quality training for Queenslanders
- build on its strong reputation for innovative, technology-enhanced and future focused flexible training
- utilise market leading educators to equip students with job ready skills and for the jobs of the future.

¹ To find out more, go to www.qld.gov.au and search “Government’s objectives for the community.”

Performance statement

TAFE Queensland

Objective

To deliver education and training that enables students to increase their skills and knowledge to support employment or further study outcomes.

Description

TAFE Queensland delivers practical and industry relevant training to students on-campus, online and in employer workplaces that provides quality skills outcomes for students and employers.

Service standards	2023–24 Target/Est.	2023–24 Est. Actual	2024–25 Target/Est.
<i>Effectiveness measures</i>			
Proportion of all attempted competencies successfully completed ¹	91%	87.0%	91%
Proportion of students employed or engaged in further study after completing training ²	83%	86.2%	83%
Proportion of graduates satisfied with the overall quality of their training	89%	89.5%	89%
Proportion of employers satisfied with the overall quality of training	89%	93.1%	89%
<i>Efficiency measure</i>			
Average cost per competency ³	\$895	\$838	\$876

Notes:

1. The variance between the 2023–24 Target/Estimate and 2023–24 Estimated Actual is impacted by students determining training opportunities best suited to their individual circumstances.
2. The wording of this service standard has changed from the 2023–24 *Service Delivery Statements* to improve clarity and was previously worded “Student post-training outcome (employed or in further study after training)”. The source, methodology and calculation of this measure is unchanged.
3. The variance between the 2024–25 Target/Estimate and the 2023–24 Target/Estimate is a result of achieving economies of scale from higher training demand.

Budgeted summary

Staffing

The table below shows the Full Time Equivalents (FTEs) as at the 30 June in the respective years.

Service area	2023–24 Budget	2023–24 Est. Actual	2024–25 Budget
TAFE Queensland	4,349	4,378	4,378
Total FTEs	4,349	4,378	4,378

Capital program

In the 2023–24 Est. Actual, TAFE Queensland's \$21.5 million capital program includes \$12.1 million for the acquisition, replacement and modernisation of training and operational equipment; \$3.4 million for the ICT program of work; and \$5.6 million on the development of training product and materials to support delivery.

In 2024–25, TAFE Queensland's capital program includes \$10.4 million for the acquisition, replacement and modernisation of training equipment (including \$6.7 million to complement DESBT capital infrastructure investment); \$1.1 million for the ICT program of work; and \$5.7 million on the development of training product and materials to support delivery.

	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
Capital purchases	16,132	21,470	17,699
Capital grants
Total capital outlays	16,132	21,470	17,699

Further information about TAFE Queensland capital outlays can be found in *Budget Paper No. 3: Capital Statement*.

Financial statements

Income statement

TAFE Queensland's 2024–25 Budget total income is \$891.3 million which is an increase of \$56.5 million or 6.8 per cent compared to 2023–24 Estimated Actual due largely to an increase in grants and other contributions. This category of income, which is budgeted at \$640.4 million in 2024–25, includes government subsidies for training provided to eligible students, accounting for 54.3 per cent of income, with the remainder relating to the State Contribution Grant received from Department of Employment, Small Business and Training (DESBT) and other minor grants and contributions.

User charges and fees are budgeted to increase by \$11.2 million or 4.7 per cent in 2024–25 and include fees primarily payable by domestic students and international students as well as income from the Australian Pacific Training Coalition and Australian Government funded training programs. The main increase in this category relates to domestic student fees as well as a growing number of students from migrant and refugee intake programs studying English language courses across the state.

Total expenses in 2024–25 is budgeted at \$881.7 million, 68.2 per cent of which relate to employee expenses, a slightly lower proportion than the 2023–24 Estimated Actual.

All other expenses are budgeted at \$280.5 million in 2024–25 which includes a \$9 million or 3.9 per cent increase in supplies and services, and largely reflects expected inflationary increases across various categories of expenditure.

Balance sheet

In 2024–25, TAFE Queensland's net assets are budgeted to be \$208.2 million, with total assets of \$487.5 million offset by liabilities of \$279.3 million. TAFE Queensland's major assets are in property, plant and equipment and receivables.

TAFE Queensland's \$184.2 million of property, plant and equipment is primarily comprised of right-of-use assets (\$97.7 million) and equipment used to deliver training and support operations (\$69.6 million). Land and buildings associated with campuses are predominantly owned by DESBT.

TAFE Queensland's anticipated value of receivables at the end of 2024–25 is \$142.8 million, slightly below 2023–24 Estimated Actual. The majority of this relates to government training subsidies from the Queensland Government for training commenced but not completed by the end of the financial year. The remainder relates to fees due from individual students and organisations, annual leave and long service leave central scheme claims, and other general debtors.

Income statement

TAFE Queensland	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
INCOME			
Taxes
User charges and fees	244,343	239,190	250,391
Grants and other contributions	514,996	583,768	640,442
Interest and distributions from managed funds	127	143	203
Other revenue	11,287	11,701	272
Gains on sale/revaluation of assets	(16)
Total income	770,753	834,802	891,292
EXPENSES			
Employee expenses	560,387	577,904	601,186
Supplies and services	233,922	229,952	238,924
Grants and subsidies
Depreciation and amortisation	29,350	28,724	29,886
Finance/borrowing costs	4,441	4,260	4,447
Other expenses	3,371	4,167	5,928
Losses on sale/revaluation of assets	1,305	(297)	1,302
Total expenses	832,776	844,710	881,673
OPERATING SURPLUS/(DEFICIT)	(62,023)	(9,908)	9,619

Balance sheet

TAFE Queensland	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
CURRENT ASSETS			
Cash assets	48,828	86,211	119,422
Receivables	106,840	144,847	142,847
Other financial assets
Inventories	628	710	710
Other	14,823	12,240	14,242
Non-financial assets held for sale
Total current assets	171,119	244,008	277,221
NON-CURRENT ASSETS			
Receivables
Other financial assets	4,761
Property, plant and equipment	193,090	192,221	184,159
Intangibles	27,528	29,091	24,966
Other	1,568	1,298	1,187
Total non-current assets	226,947	222,610	210,312
TOTAL ASSETS	398,066	466,618	487,533
CURRENT LIABILITIES			
Payables	47,396	39,749	39,749
Accrued employee benefits	14,993	18,947	18,947
Interest bearing liabilities and derivatives	2,602	2,458	2,458
Provisions
Other	37,682	86,511	101,753
Total current liabilities	102,673	147,665	162,907
NON-CURRENT LIABILITIES			
Payables
Accrued employee benefits	258	236	236
Interest bearing liabilities and derivatives	127,035	120,134	116,188
Provisions
Other	355
Total non-current liabilities	127,648	120,370	116,424
TOTAL LIABILITIES	230,321	268,035	279,331
NET ASSETS/(LIABILITIES)	167,745	198,583	208,202
EQUITY			
TOTAL EQUITY	167,745	198,583	208,202

Cash flow statement

TAFE Queensland	2023–24 Budget \$'000	2023–24 Est. Actual \$'000	2024–25 Budget \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Inflows:			
User charges and fees	249,276	222,284	258,333
Grants and other contributions	476,818	571,991	655,684
Interest and distribution from managed funds received	127	143	203
Taxes
Other	29,387	22,661	20,048
Outflows:			
Employee costs	(560,387)	(586,007)	(601,186)
Supplies and services	(252,022)	(248,904)	(260,591)
Grants and subsidies
Borrowing costs	(4,441)	(4,260)	(4,447)
Other	(9,609)	(11,411)	(13,172)
Net cash provided by or used in operating activities	(70,851)	(33,503)	54,872
CASH FLOWS FROM INVESTING ACTIVITIES			
Inflows:			
Sales of non-financial assets	(16)
Investments redeemed	..	8,816	..
Loans and advances redeemed
Outflows:			
Payments for non-financial assets	(16,132)	(21,470)	(17,699)
Payments for investments
Loans and advances made
Net cash provided by or used in investing activities	(16,132)	(12,654)	(17,715)
CASH FLOWS FROM FINANCING ACTIVITIES			
Inflows:			
Borrowings
Equity injections
Outflows:			
Borrowing redemptions
Finance lease payments	(789)	(3,869)	(3,946)
Equity withdrawals
Net cash provided by or used in financing activities	(789)	(3,869)	(3,946)
Net increase/(decrease) in cash held	(87,772)	(50,026)	33,211
Cash at the beginning of financial year	136,600	136,237	86,211
Cash transfers from restructure
Cash at the end of financial year	48,828	86,211	119,422

Glossary of terms

Accrual accounting	Recognition of economic events and other financial transactions involving revenue, expenses, assets, liabilities and equity as they occur and reporting in financial statements in the period to which they relate, rather than when a flow of cash occurs.
Administered items	Assets, liabilities, revenues and expenses an entity administers, without discretion, on behalf of the government.
Agency/entity	Used generically to refer to the various organisational units within government that deliver services or otherwise service government objectives. The term can include departments, commercialised business units, statutory bodies or other organisations established by Executive decision.
Appropriation	Funds issued by the Treasurer, under Parliamentary authority, to departments during a financial year for: <ul style="list-style-type: none"> • delivery of agreed services • administered items • adjustment of the government's equity in agencies, including acquiring of capital.
Balance sheet	A financial statement that reports the assets, liabilities and equity of an entity as at a particular date.
Capital	A term used to refer to an entity's stock of assets and the capital grants it makes to other agencies. Assets include property, plant and equipment, intangible items and inventories that an entity owns/controls and uses in the delivery of services.
Cash flow statement	A financial statement reporting the cash inflows and outflows for an entity's operating, investing and financing activities in a particular period.
Controlled Items	Assets, liabilities, revenues and expenses that are controlled by departments. These relate directly to the departmental operational objectives and arise at the discretion and direction of that department.
Depreciation	The periodic allocation of the cost of physical assets, representing the amount of the asset consumed during a specified time.
Equity	Equity is the residual interest in the assets of the entity after deduction of its liabilities. It usually comprises the entity's accumulated surpluses/losses, capital injections and any reserves.
Equity injection	An increase in the investment of the government in a public sector agency.
Financial statements	Collective description of the income statement, the balance sheet and the cash flow statement for an entity's controlled and administered activities.
Income statement	A financial statement highlighting the accounting surplus or deficit of an entity. It provides an indication of whether the entity has sufficient revenue to meet expenses in the current year, including non-cash costs such as depreciation.
Outcomes	Whole-of-government outcomes are intended to cover all dimensions of community wellbeing. They express the current needs and future aspirations of communities, within a social, economic and environment context.
Own-source revenue	Revenue that is generated by an agency, generally through the sale of goods and services, but it may also include some Commonwealth funding.
Priorities	Key policy areas that will be the focus of government activity.
Services	The actions or activities (including policy development) of an agency which contribute to the achievement of the agency's objectives.
Service area	Related services grouped into a high level service area for communicating the broad types of services delivered by an agency.
Service standard	Define a level of performance that is expected to be achieved appropriate for the service area or service. Service standards are measures of efficiency or effectiveness.



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Service Delivery Statements

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