



**Queensland
Government**

Department of Families, Seniors, Disability Services and Child Safety

Portfolio overview

**Minister for Families, Seniors and Disability Services and
Minister for Child Safety and the Prevention of Domestic and Family Violence**
The Honourable Amanda Camm MP

Department of Families, Seniors, Disability Services and Child Safety
Director-General: Belinda Drew

Additional information about this agency can be sourced from:

families.qld.gov.au

Department of Families, Seniors, Disability Services and Child Safety

Overview

The Department of Families, Seniors, Disability Services and Child Safety's (the department) vision is to be a trusted social services leader, empowering people and strengthening families.

The department's strategic objectives are to:

- Be accountable for our actions and transparent in our decision making
- Place people at the centre of services and at the heart of our delivery
- Build on a capable, values-driven workforce
- Implement government policy to deliver lasting reform
- Strengthen business systems to enable high-quality and sustainable services.

The department contributes to the *Government's objectives for the community*¹, *Safety where you live* by working with partners to keep children safe, and to prevent and respond to domestic, family and sexual violence, and by funding services that reduce social isolation and improve inclusion. The department also contributes to providing *A better lifestyle through a stronger economy*. This is achieved by championing place-based and community-led approaches that enhance social and economic outcomes, and by strengthening communities to lead coordinated, whole-of-government efforts that improve health, wellbeing and participation.

Key deliverables

In 2026-27, the department will:

- continue with the transition of investment in family-based care services. Transition to new service types will be completed by 1 January 2027. New services will support a more tailored and responsive care system for children and young people and enhance support to foster and kinship carers
- pilot a new Professional Foster Care program aimed at recruiting up to 100 professional foster carers to transition children and young people with disability and/or complex needs from residential care into stable, family-based environments with foster carers who have been specifically recruited with qualifications and/or experience to respond to their complex needs
- support the Queensland Government to consider and respond to the recommendations from the Child Safety Commission of Inquiry
- roll out a new 24/7 locally based domestic and family violence networked hub in North Queensland, providing better immediate responses to victim-survivors and pathways to healing and recovery
- deliver on the Election Commitment to roll out Hope Hubs, with both the Kawana and a regional Hope Hub to be operational within 2026-2027
- continue to ensure government policies, programs and services are age friendly and support people to participate as vital members of the community. In 2026-27, this will include:
 - supporting Queensland seniors to live active, healthy lives where they are connected to their community, cared for and recognised for the valuable contribution they make
 - implementing the recommendations of the Queensland Parliamentary Inquiry into Elder Abuse

¹ To find out more, go to qld.gov.au and search "government's objectives for the community".

- delivering cost of living relief through the Seniors card scheme to eligible seniors
- deliver on Election Commitments that support individuals and families to engage with and access their community
- fund programs and initiatives that build the capacity of the community services sector to deliver services for Queensland families and communities
- continue to work with the Federal Government, and other state and territory governments on:
 - *Australia's Disability Strategy 2021–2031*
 - the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability
 - the Independent Review of the National Disability Insurance Scheme (NDIS)
 - foundational supports and NDIS reforms
- strengthen partnerships and improve service delivery to support a resilient Queensland that is better prepared for disasters and community incidents.

Budget highlights

In the 2026-27 Queensland Budget, the government is providing:

- \$200 million in 2026-27 to support an initial response to the Child Safety Commission of Inquiry recommendations focusing on reducing reliance on residential care settings, including:
 - \$13.4 million for a Family Support package, with an additional \$5 million being met internally by the department to bring total funding for this program to \$18.4 million. The Family Support package will seek to improve foster carer retention through piloting new practical in-home supports for foster and kinship carers
- \$1.2 million and the release of \$6.7 million from centrally held funds for the operation of the Office of the Child and Family Official Solicitor in 2026-27, a component of Queensland's Child Protection Litigation model which is experiencing increasing volume and complexity of child protection cases being considered by the court
- \$18.7 million over three years to support Queensland's continued participation in the National Redress Scheme which provides a range of supports to survivors of institutional child sexual abuse, including redress payments, access to counselling and psychological care, and the option to receive a direct personal response from the institution responsible
- \$361,000 in 2026-27 to partner with the Department of Justice to collaboratively design a centralised intelligence hub, in response to the *In Plain Sight: Review into System Responses to Child Sexual Abuse*. The intelligence hub, hosted by a new child safeguarding entity, the Queensland Protection Commission, will proactively identify people who should not be working with children, by linking, analysing and acting on diverse sources of intelligence.

Further information about new policy decisions can be found in *Budget Paper No. 4: Budget Measures*.

Performance statement

Child Safety

Objective

To enable families to safely care for their children and young people, and provide services to support the safety, belonging and wellbeing and best interests of children and young people not able to be cared for by their families.

Description

The service area will work with parents, families, kin, foster carers and communities to promote outcomes that support safer children and safer families.

In 2026-27, Child Safety will continue to prioritise work to:

- deliver the Queensland Government's *Safer Children, Safer Communities* plan
- respond to the Commission of Inquiry findings into Queensland's Child Safety System
- better support children and their families
- support families to safely care for children at home
- reduce disproportionate representation of Aboriginal and Torres Strait Islander children and families in the child protection system
- continue to contribute to whole of government commitments to reduce the number of victims of crime.

Service standards	2025-26 Target/Est.	2025-26 Est. Actual	2026-27 Target/Est.
Effectiveness measures			
The proportion of children aged 0 to 17 years in out-of-home care, who are placed in residential care	New measure	New measure	19.7%
The proportion of children in residential care who are aged 0-4 years ¹	New measure	New measure	2.0%
Rate of children assessed as in need of protection per 1,000 children (0 to 17 years)	2.9	2.9	2.9
Rate of children subject to ongoing intervention per 1,000 children (0 to 17 years of age)			
• All children ²	12.5	12.8	12.9
• Aboriginal and/or Torres Strait Islander children ³	69.3	65.3	66.7
• Non-Indigenous children	7.3	7.3	7.3
Rate of children (10 to 17 years) who are subject to a child protection order and a supervised youth justice order and in out-of-home care per 10,000 children in Queensland (10 to 17 years)	1.5	1.5	1.5
Rate of children entering out-of-home care per 1,000 children (0 to 17 years of age) ⁴			
• All children	2.4	2.5	2.5
• Aboriginal and/or Torres Strait Islander children	12.7	13.1	13.4
• Non-Indigenous children	1.3	1.4	1.4

Service standards	2025-26 Target/Est.	2025-26 Est. Actual	2026-27 Target/Est.
Percentage of Aboriginal and Torres Strait Islander children placed with kin, other Indigenous carers or Indigenous residential care services	61%	61%	61%
Proportion of children on a care and protection order exiting care after 12 months or more who had one or two placements	46%	46%	46%
Proportion of cases closed, where all or a majority of needs are met			
• Intensive Family Support	69%	67%	69%
• Family Wellbeing Services	52%	52%	52%
Percentage of youth receiving Youth Support Services whose majority of needs have been met ⁵	68%	47.1%	68%
Proportion of children who had a case closed, with all or majority of needs met, who were not subject to a notification by Child Safety within 6 months ⁶			
• Intensive Family Support	88%	88%	88%
• Family Wellbeing Services	89%	88%	89%
Efficiency measures			
Expenditure per placement night for out-of-home care ^{7,8}	\$402	\$468	\$402
Investment per family support client receiving a service ⁹			
• Intensive Family Support	\$17,821	\$16,826	\$17,791
• Family Wellbeing Services	\$12,423	\$12,650	\$13,262
Average cost per hour of Youth Support service delivery ¹⁰	\$167	\$162	\$167

Notes:

1. Targeted reforms are underway to increase family-based care to ensure children under 5 are not placed in residential care. In the first year these reforms will half the number of children under 5 currently in a non-family-based care arrangement.
2. The variance between the 2025-26 Target/Estimate and 2025-26 Estimated Actual and the increase to the 2026-27 Target/Estimate reflects an expected continuing increase in the number of children requiring ongoing intervention.
3. The 2026-27 Target/Estimate has decreased from the 2025-26 Target/Estimate but is still higher than the 2025-26 Estimated Actual due to an expected increase in the number of Aboriginal and Torres Strait Islander children requiring ongoing intervention.
4. The variance between the 2025-26 Target/Estimate and the 2026-27 Target/Estimate reflects an expected continuing increase in both non-Indigenous and Aboriginal and Torres Strait Islander children requiring out-of-home care.
5. The variance between the 2025-26 Target/Estimate and 2025-26 Estimated Actual is due to fluctuations in service delivery, and incomplete reporting for the period ending 30 March.
6. The wording of this service standard has been updated from 'Proportion of children who had a case closed, with all or majority of needs met, who were not subject to an investigation by Child Safety within 6 months' to reflect a change in child safety practice and terminology. Previously, all child protection notifications were required to be responded to in the same way. Under the revised practice, notifications are responded to via a standard assessment (needs assessment) or priority assessment. The metric continues to count the same underlying data.
7. The wording of this service standard has been updated from 'Out-of-home care expenditure per placement night' to improve clarity. This metric continues to count the same data.
8. The variance between the 2025-26 Target/Estimate and 2025-26 Estimated Actual is due to the higher costs associated with residential care placements.
9. The increased 2026-27 Target/Estimates reflect a decrease in the number of clients receiving a service as North Queensland experienced challenges in delivering Family Wellbeing Services (FWS) across the north-western region in 2025-26 meaning the budget was spent across a smaller number of children. In the Boulia and Inland area, the FWS contract concluded in September 2025, and subsequent recommissioning efforts were unsuccessful, resulting in a temporary service delivery gap pending the outcome of a current procurement process. This meant the budget was spent across a smaller number of families.

10. The variance between the 2025-26 Target/Estimate and 2025-26 Estimated Actual is attributed to financial sustainability issues which have resulted in some service providers relinquishing funding which was then repurposed. Small funding amounts for some organisations is creating difficulty recruiting and retaining staff, impacting their ability to meet deliverables.

Families

Objective

Accessible, timely and responsive delivery of community services, including human and social recovery and resilience activities for Queenslanders impacted by disasters and critical incidents.

Description

The service area supports Queensland communities to connect, participate, contribute and thrive.

In 2026-27, community supports will include:

- funding Neighbourhood Centres to provide place-based approaches to assist individuals and families
- provision of supports to those eligible through the Queensland Community Support Scheme to maintain or regain their independence and continue living safely in their homes and communities
- delivery of programs that increase financial resilience and ease cost of living pressures for low-income households.

In addition, the service area supports Queensland communities to recover from the impacts of natural disasters and be more resilient for future disasters. In 2026-27, human and social recovery and resilience services will include (where activated under the Disaster Recovery Funding Arrangements):

- personal hardship financial assistance
- access to social and emotional wellbeing support services
- long term recovery programs.

Service standards	2025-26 Target/Est.	2025-26 Est. Actual	2026-27 Target/Est.
<i>Effectiveness measures</i>			
Percentage of contracted service capacity for Direct Care and Support, and Community Connection Support used ¹	70%	70%	75%
Percentage of service users reported as having improved life skills after receiving a Financial Literacy and Resilience service	60%	60%	60%
Percentage of Community Recovery Emergency Hardship Assistance applications processed for payment within 24 hours ²	80%	96%	80%
<i>Efficiency measures</i>			
Expenditure per hour of Financial Literacy and Resilience service delivery ³	\$118	\$122	\$126
Expenditure per hour for Direct Care and Support and Community Connection Support service delivery ⁴	\$92	\$92	\$95

Notes:

1. The increase between the 2025-26 Target/Estimate and 2026-27 Target/Estimate is due to significant work being undertaken with the sector to increase workforce strategies and referral pathway efficiencies, which is expected to lead to increased capacity by providers.
2. The variance between the 2025-26 Target/Estimate and the 2025-26 Estimated Actual is due to a prolonged disaster season in 2025-26 resulting in grant applications being received over a longer period at a slower than usual rate.
3. The variance between the 2025-26 Target/Estimate and 2025-26 Estimated Actual and increase to the 2026-27 Target/Estimate is due to the application of indexation on 1 July 2025 and the change of contracted output hours during the January 2026 contract renewal process.
4. The increase between the 2025-26 Target/Estimate and 2026-27 Target/Estimate is due to an expected increase in service delivery costs and the expected application of indexation for 2026-27.

Prevention of Domestic and Family Violence

Objective

To prioritise the prevention of domestic, family and sexual violence before it begins, provide services for early intervention and to support the safety, recovery and healing of victim survivors and by holding persons using violence accountable.

Description

The service area will work with peak bodies and specialist domestic and family violence and sexual violence services to promote safe communities.

In 2026-27, work will focus on:

- supporting the community and partners to prevent domestic, family and sexual violence through the delivery of community grants to shift attitudes, beliefs and behaviours
- intervening early with families and individuals to ensure early support that prioritises safety and respond holistically to prevent further violence and harm
- holding persons using violence accountable and providing interventions that support behaviour change that stops further harm
- supporting victim-survivors to be safe through strengthened referral pathways and providing services to enable long-term recovery and healing.

Service standards	2025-26 Target/Est.	2025-26 Est. Actual	2026-27 Target/Est.
Effectiveness measures			
Number of domestic and family violence counselling service users with cases closed/finalised as a result of the majority of identified needs being met ¹	26,000	24,000	26,000
Efficiency measures			
Expenditure per hour of counselling services for people affected by domestic and family violence ²	\$167	\$193	\$167

Notes:

1. The decrease between the 2025-26 Target/Estimate and 2025-26 Estimated Actual reflects a lower level of cases finalised due to a shift in focus towards crisis response services to meet increased demand. Resources were redirected from longer-term counselling, which typically leads to planned case closures, to urgent crisis support that may not result in formal case closures but addresses immediate community needs.
2. The variance between the 2025-26 Target/Estimate and the 2025-26 Estimated Actual is primarily due to rising operational costs including higher workforce expenses and more intensive crisis response services. These services require more resources to address complex and immediate client needs, ensuring continued high-quality support for families and individuals affected by domestic and family violence.

Seniors and Disability Services

Objective

To deliver high-quality services and safeguards and promote the safety, inclusion, engagement, rights and social and economic participation of seniors, carers and people with disability.

Description

The service area supports people with disability, seniors and carers, through services that assist them in participating as vital members of the community.

In 2026-27, this will include:

- supporting Queenslanders with disability to participate as equal citizens in society and maximise their social and economic participation, including through investment in the National Disability Insurance Scheme (NDIS)
- continuing to progress disability reforms arising from the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability and the independent review of the NDIS, including Foundational Supports, in partnership with people with disability, their families, and sector stakeholders
- investing in a range of initiatives to enhance the safety, wellbeing and participation of people with disability, including funding disability peak and representative bodies and disability advocacy organisations to ensure people with disability have a voice in decision-making processes, can exercise their rights, access information and are actively included in their communities
- providing accommodation support services for people with disability who require full-time support with the core activities of daily living
- operating the forensic disability service as a medium security therapeutic environment with the objectives of keeping the community safe and achieving the habilitation and rehabilitation of clients
- working with relevant ministers to implement the Government response to the Parliamentary Inquiry into Elder Abuse and the *National Plan to End the Abuse and Mistreatment of Older Australians 2026-2032*
- ensuring government policies, programs and services are age-friendly and inclusive
- investing in services that target elder abuse prevention and intervention services
- funding peak bodies for seniors and carers, to advocate for the rights and wellbeing of older Queenslanders and unpaid carers.

Service standards	2025-26 Target/Est.	2025-26 Est. Actual	2026-27 Target/Est.
Effectiveness measures			
Percentage of approved accommodation support places used for people with disability ¹	90%	82%	75%
Percentage of Assessment and Referral Team's (ART) client applications receiving a decision from the National Disability Insurance Agency (NDIA) which was a National Disability Insurance Scheme (NDIS) access met decision ²	90%	98%	90%
Customer satisfaction with services provided by the Enquiries and Assistance Team	New measure	New measure	80%
Percentage of eligible seniors with a Seniors Card, Seniors Card +go, or a Seniors Business Discount Card ^{3,4}	88%	82%	88%
Percentage of older people who attend a Seniors Expo who are satisfied or very satisfied	New measure	New measure	85%

Notes:

1. This utilisation measure records the number of people receiving disability accommodation support services as a proportion of the number of available approved places. The decrease between the 2025-26 Target/Estimate and 2026-27 Target/Estimate is due to the department becoming a registered NDIS Service Provider. Usage rates below full capacity are expected due to (a) market growth in the number of comparable supports, which is encouraged with the NDIS, (b) the NDIS empowering participants to exercise choice and control over their service providers as a core principle, including the decision to change providers and (c) the department applying competitive neutrality, as per the Competition Principles Agreement, to ensure it does not receive any net advantage due to public ownership. The further reduction in the 2026-27 Target/Estimate reflects the department's expectations that these trends will continue.
2. The wording of the service standard has been amended from "Percentage of Assessment and Referral Team's (ART) at-risk client applications receiving a decision from the NDIA, who received a NDIS access met decision" for clarity. The method of calculation has not changed.
3. The wording of this service standard has been amended from "percentage of eligible seniors with a senior's card". The wording was amended to provide increased transparency regarding which cards in the senior cards scheme contribute to the overall measure. The method of calculation has not changed.
4. The 2025-26 Estimated Actual is lower than the 2025-26 Target/Estimate because the eligible population of Queenslanders aged 60 and older is growing faster than the take-up rate of Seniors cards, Seniors +go cards or Senior's business discount cards.

Departmental budget summary

The table below shows the total resources available in 2026-27 from all sources and summarises how resources will be applied by service area and by controlled and administered classifications.

Families, Seniors, Disability Services and Child Safety	2025-26 Budget \$'000	2025-26 Est. Actual \$'000	2026-27 Budget \$'000
CONTROLLED			
Income			
Appropriation revenue ¹	3,485,553	3,799,703	3,575,344
Other revenue	131,478	154,758	141,237
Total income	3,617,031	3,954,461	3,716,581
Expenses			
Child Safety	2,688,230	3,186,678	2,838,054
Families	236,444	227,187	226,290
Prevention of Domestic and Family Violence	379,228	356,538	340,746
Seniors and Disability Services	313,129	320,717	311,491
Total expenses	3,617,031	4,091,120	3,716,581
Operating surplus/deficit	..	(136,659)	..
Net assets	569,929	422,622	458,541
ADMINISTERED			
Revenue			
Commonwealth revenue	353,031	353,031	..
Appropriation revenue	2,874,701	3,096,807	3,080,789
Other administered revenue	54,878	123,733	15,392
Total revenue	3,282,610	3,573,571	3,096,181
Expenses			
Transfers to government
Administered expenses	3,282,610	3,573,571	3,096,181
Total expenses	3,282,610	3,573,571	3,096,181
Net assets

Note:

1. Includes state and Federal Government funding.

Staffing

The table below shows the Full Time Equivalents (FTEs) as at the 30 June in the respective years.

Service area ¹	2025-26 Budget	2025-26 Est. Actual	2026-27 Budget
Child Safety ²	4,140	4,140	4,239
Families	144	143	137
Prevention of Domestic and Family Violence	93	92	81
Seniors and Disability Services	1,563	1,562	1,559
Total FTEs	5,940	5,937	6,016

Notes:

1. Corporate FTEs are allocated across the service to which they relate.
2. The department participates in a partnership arrangement in the delivery of its services, whereby corporate FTEs are hosted by the department to work across multiple departments. These FTEs are allocated within the Child Safety service stream.

Capital program

The capital program for the department is \$87.5 million in 2026-27. These funds provide the infrastructure and systems to support children, young people and families to be safe and to safeguard and promote the inclusion, rights and social participation of seniors, carers and people with disability including:

- \$25 million in 2026-27 of a total \$50 million for a SecureCare residential facility specifically designed for children and young people in out-of-home care who are a danger to themselves or others
- \$19.6 million for new and replacement neighbourhood centres throughout Queensland and upgrades to existing neighbourhood centres
- \$8.5 million for Disability Services facilities including upgrade, improvement and modification of accommodation facilities for Disability Services clients, and fit out of office accommodation
- \$8.5 million for Child Safety facilities, including upgrades to residential care properties, and fit out and upgrade of Child Safety service centres and office accommodation
- \$7.8 million to enhance and develop information systems and programs to provide additional system functionality, information security and contemporary technology to improve service delivery, including a continuous improvement pipeline for the Unify program
- \$3.5 million to complete the upgrade of the Mount Isa Diversionary Centre by providing space for additional beds and the delivery of tailored support to increase safety and wellbeing
- \$2.7 million in 2026-27 of a total \$3.1 million to build new facilities for the Dickson Men's Shed and Stationery Aid at James Drysdale Reserve at Bunya
- \$1 million in 2026-27 of a total \$2 million for the Mount Gravatt Men's Shed improvement project.

The table below shows the total capital outlays by the agency in the respective years.

	2025-26 Budget \$'000	2025-26 Est. Actual \$'000	2026-27 Budget \$'000
Capital purchases	64,623	21,687	78,799
Capital grants	14,417	13,476	8,715
Total capital outlays	79,040	35,163	87,514

Further information about the Department of Families, Seniors, Disability Services and Child Safety capital outlays can be found in *Budget Paper No. 3: Capital Statement*.

Budgeted financial statements

Departmental income statement

Controlled income statement

The controlled budget for 2026-27 for the department is \$3.717 billion of which 96% is appropriation revenue. Other revenue mainly relates to revenue received from the National Disability Insurance Agency for accommodation services provided to disability clients and revenue received from other Queensland Government agencies to provide program outcomes, information systems support and corporate services.

The change in revenue and expenditure from 2025-26 to 2026-27 mainly reflects additional funding provided in 2025-26 to respond to increased demand in the child protection system, as well as increased funding in 2026-27 to support an initial response to the Child Safety Commission of Inquiry recommendations.

In 2026-27, service procurement represents approximately 59% of the department's expenditure budget and mainly relates to out-of-home care services in Child Safety as well as other outsourced services for vulnerable clients across all portfolios. Employee expenses account for approximately 23% of the total budget and supports 6,016 FTE's.

The department is estimating a deficit of \$136.7 million in 2025-26 reflecting increased costs associated with delivering child safety services and addressing a range of legacy issues within the child protection system.

Administered income statement

The total administered budget for 2026-27 for the department is \$3.096 billion. Administered funds are those the department administers on behalf of government and cannot be used for any other purpose than they were intended.

In 2026-27, \$2.7 billion is budgeted for Queensland's estimated cash contribution to the NDIS. This represents Queensland's estimated contribution net of services provided on an in-kind basis in accordance with bilateral agreements with the Federal Government.

A further \$393.2 million is allocated for energy, rates and water concessions and rebates administered by the department.

From 1 May 2025, the department administers payments for natural disasters on behalf of the Queensland Government and the Federal Government, for example, Emergency Hardship Assistance Grants, Essential Services Hardship Assistance Grants, Essential Household Contents Grants, Structural Assistance Grants and the Essential Services Safety and Reconnection Grants. In 2026-27, \$14.3 million is budgeted for estimated expenditure as a result of natural disasters that occurred in 2025-26.

The department administers the Queensland Government's participation in the National Redress Scheme for Survivors of Institutional Child Sexual Abuse (the scheme), with the provision at 30 June 2026 estimated at \$580.6 million. The scheme provides eligible applicants support through monetary payment; access to counselling and psychological care; and the option to receive a direct personal response from the institution responsible.

Departmental balance sheet

In 2026-27, the department's net assets are projected to be \$458.5 million, with total assets of \$626.4 million and liabilities of \$167.9 million.

The department's assets primarily consist of property, plant and equipment (\$448.1 million) and intangibles (\$87.5 million). The 2026-27 capital purchases of \$78.8 million includes \$71 million for buildings and infrastructure and \$7.8 million for Information Systems and Technology.

The department's liabilities mainly relate to payables of an operating nature including accrued employee benefits, grants and service procurement payables and trade creditors.

Controlled income statement

Department of Families, Seniors, Disability Services and Child Safety	2025-26 Adjusted Budget \$'000	2025-26 Est. Actual \$'000	2026-27 Budget \$'000
INCOME			
Appropriation revenue	3,485,553	3,799,703	3,575,344
Taxes
User charges and fees	124,664	140,341	129,388
Royalties and land rents
Grants and other contributions	6,360	7,782	6,395
Interest and distributions from managed funds
Other revenue	454	6,635	5,454
Gains on sale/revaluation of assets
Total income	3,617,031	3,954,461	3,716,581
EXPENSES			
Employee expenses	812,853	823,566	854,459
Supplies and services	2,390,350	2,813,480	2,397,336
Grants and subsidies	371,088	409,954	419,682
Depreciation and amortisation	30,200	30,400	31,256
Finance/borrowing costs
Other expenses	12,540	13,720	13,848
Losses on sale/revaluation of assets
Total expenses	3,617,031	4,091,120	3,716,581
OPERATING SURPLUS/(DEFICIT)	..	(136,659)	..

As a result of the adoption of a new Whole of Government chart of accounts this year, there may be some re-allocations between categories in these SDS financial statements.

Controlled balance sheet

Department of Families, Seniors, Disability Services and Child Safety	2025-26 Adjusted Budget \$'000	2025-26 Est. Actual \$'000	2026-27 Budget \$'000
CURRENT ASSETS			
Cash assets	83,414	4,943	4,994
Receivables	53,941	74,599	74,564
Other financial assets
Inventories
Other	12,396	11,259	11,259
Non-financial assets held for sale
Total current assets	149,751	90,801	90,817
NON-CURRENT ASSETS			
Receivables
Other financial assets
Property, plant and equipment	455,587	394,555	448,115
Intangibles	92,011	93,494	87,477
Other
Total non-current assets	547,598	488,049	535,592
TOTAL ASSETS	697,349	578,850	626,409
CURRENT LIABILITIES			
Payables	94,714	127,526	136,538
Accrued employee benefits	31,469	27,926	30,554
Interest bearing liabilities and derivatives
Provisions
Other	1,237	776	776
Total current liabilities	127,420	156,228	167,868
NON-CURRENT LIABILITIES			
Payables
Accrued employee benefits
Interest bearing liabilities and derivatives
Provisions
Other
Total non-current liabilities
TOTAL LIABILITIES	127,420	156,228	167,868
NET ASSETS/(LIABILITIES)	569,929	422,622	458,541
EQUITY			
TOTAL EQUITY	569,929	422,622	458,541

As a result of the adoption of a new Whole of Government chart of accounts this year, there may be some re-allocations between categories in these SDS financial statements.

Controlled cash flow statement

Department of Families, Seniors, Disability Services and Child Safety	2025-26 Adjusted Budget \$'000	2025-26 Est. Actual \$'000	2026-27 Budget \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Inflows:			
Appropriation receipts	3,485,553	3,727,394	3,575,344
User charges and fees	124,664	140,341	129,388
Royalties and land rent receipts
Grants and other contributions	6,360	7,782	6,395
Interest and distribution from managed funds received
Taxes
Other	177,010	288,027	245,229
Outflows:			
Employee costs	(810,035)	(825,202)	(851,845)
Supplies and services	(2,567,302)	(3,080,811)	(2,628,050)
Grants and subsidies	(371,088)	(409,954)	(419,682)
Borrowing costs
Other	(13,083)	(13,720)	(13,848)
Net cash provided by or used in operating activities	32,079	(166,143)	42,931
CASH FLOWS FROM INVESTING ACTIVITIES			
Inflows:			
Sales of non-financial assets	..	940	..
Investments redeemed
Loans and advances redeemed
Outflows:			
Payments for non-financial assets	(64,623)	(21,687)	(78,799)
Payments for investments
Loans and advances made
Net cash provided by or used in investing activities	(64,623)	(20,747)	(78,799)
CASH FLOWS FROM FINANCING ACTIVITIES			
Inflows:			
Borrowings
Equity injections	26,820	8,361	43,274
Appropriated equity injections	26,820	8,361	43,274
Non-appropriated equity injections
Outflows:			
Borrowing redemptions
Finance lease payments
Equity withdrawals	(6,745)	(9,053)	(7,355)
Appropriated equity withdrawals	(6,745)	(9,053)	(7,355)
Non-appropriated equity withdrawals
Net cash provided by or used in financing activities	20,075	(692)	35,919
Net increase/(decrease) in cash held	(12,469)	(187,582)	51
Cash at the beginning of financial year	95,883	192,525	4,943
Cash transfers from restructure
Cash at the end of financial year	83,414	4,943	4,994

As a result of the adoption of a new Whole of Government chart of accounts this year, there may be some re-allocations between categories in these SDS financial statements.

Administered income statement

Department of Families, Seniors, Disability Services and Child Safety	2025-26 Adjusted Budget \$'000	2025-26 Est. Actual \$'000	2026-27 Budget \$'000
INCOME			
Appropriation revenue	3,227,732	3,449,838	3,080,789
Taxes
User charges and fees
Royalties and land rents
Grants and other contributions	54,534	123,305	14,258
Interest and distributions from managed funds
Other revenue	344	428	1,134
Gains on sale/revaluation of assets
Total income	3,282,610	3,573,571	3,096,181
EXPENSES			
Employee expenses
Supplies and services
Grants and subsidies	3,267,357	3,356,983	3,069,816
Depreciation and amortisation
Finance/borrowing costs
Other expenses	15,253	216,588	26,365
Losses on sale/revaluation of assets
Administered revenue transferred to Government
Total expenses	3,282,610	3,573,571	3,096,181
OPERATING SURPLUS/(DEFICIT)

As a result of the adoption of a new Whole of Government chart of accounts this year, there may be some re-allocations between categories in these SDS financial statements.

Administered balance sheet

Department of Families, Seniors, Disability Services and Child Safety	2025-26 Adjusted Budget \$'000	2025-26 Est. Actual \$'000	2026-27 Budget \$'000
CURRENT ASSETS			
Cash assets	90,447	(54,872)	45,783
Receivables	363,466	762,610	566,850
Other financial assets
Inventories
Other
Non-financial assets held for sale
Total current assets	453,913	707,738	612,633
NON-CURRENT ASSETS			
Receivables
Other financial assets
Property, plant and equipment
Intangibles
Other
Total non-current assets
TOTAL ASSETS	453,913	707,738	612,633
CURRENT LIABILITIES			
Payables	92,224	32,004	32,004
Transfers to Government payable
Accrued employee benefits
Interest bearing liabilities and derivatives
Provisions	146,192	121,470	129,908
Other
Total current liabilities	238,416	153,474	161,912
NON-CURRENT LIABILITIES			
Payables
Accrued employee benefits
Interest bearing liabilities and derivatives
Provisions	215,497	554,264	450,721
Other
Total non-current liabilities	215,497	554,264	450,721
TOTAL LIABILITIES	453,913	707,738	612,633
NET ASSETS/(LIABILITIES)
EQUITY			
TOTAL EQUITY

As a result of the adoption of a new Whole of Government chart of accounts this year, there may be some re-allocations between categories in these SDS financial statements.

Administered cash flow statement

Department of Families, Seniors, Disability Services and Child Safety	2025-26 Adjusted Budget \$'000	2025-26 Est. Actual \$'000	2026-27 Budget \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Inflows:			
Appropriation receipts	3,362,710	3,292,160	3,175,894
User charges and fees
Royalties and land rent receipts
Grants and other contributions	240,587	236,208	114,913
Interest and distribution from managed funds received
Taxes
Other	344	428	1,134
Outflows:			
Employee costs
Supplies and services	..	(10)	..
Grants and subsidies	(3,267,357)	(3,356,983)	(3,069,816)
Borrowing costs
Other	(150,231)	(86,608)	(121,470)
Transfers to Government
Net cash provided by or used in operating activities	186,053	85,195	100,655
CASH FLOWS FROM INVESTING ACTIVITIES			
Inflows:			
Sales of non-financial assets
Investments redeemed
Loans and advances redeemed
Outflows:			
Payments for non-financial assets
Payments for investments
Loans and advances made
Net cash provided by or used in investing activities
CASH FLOWS FROM FINANCING ACTIVITIES			
Inflows:			
Borrowings
Equity injections
Appropriated equity injections
Non-appropriated equity injections
Outflows:			
Borrowing redemptions
Finance lease payments
Equity withdrawals
Appropriated equity withdrawals
Non-appropriated equity withdrawals
Net cash provided by or used in financing activities
Net increase/(decrease) in cash held	186,053	85,195	100,655
Cash at the beginning of financial year	(95,606)	(140,067)	(54,872)
Cash transfers from restructure
Cash at the end of financial year	90,447	(54,872)	45,783

As a result of the adoption of a new Whole of Government chart of accounts this year, there may be some re-allocations between categories in these SDS financial statements.

Glossary of terms

Accrual accounting	Recognition of economic events and other financial transactions involving revenue, expenses, assets, liabilities and equity as they occur and reporting in financial statements in the period to which they relate, rather than when a flow of cash occurs.
Administered items	Assets, liabilities, revenues and expenses an entity administers, without discretion, on behalf of the government.
Agency/entity	Used generically to refer to the various organisational units within government that deliver services or otherwise service government objectives. The term can include departments, commercialised business units, statutory bodies or other organisations established by executive decision.
Appropriation	Funds issued by the Treasurer, under Parliamentary authority, to departments during a financial year for: <ul style="list-style-type: none"> • delivery of agreed services • administered items • adjustment of the government's equity in agencies, including acquiring of capital.
Balance sheet	A financial statement that reports the assets, liabilities and equity of an entity as at a particular date.
Capital	A term used to refer to an entity's stock of assets and the capital grants it makes to other agencies. Assets include property, plant and equipment, intangible items and inventories that an entity owns/controls and uses in the delivery of services.
Cash flow statement	A financial statement reporting the cash inflows and outflows for an entity's operating, investing and financing activities in a particular period.
Controlled Items	Assets, liabilities, revenues and expenses that are controlled by departments. These relate directly to the departmental operational objectives and arise at the discretion and direction of that department.
Depreciation	The periodic allocation of the cost of physical assets, representing the amount of the asset consumed during a specified time.
Equity	Equity is the residual interest in the assets of the entity after deduction of its liabilities. It usually comprises the entity's accumulated surpluses/losses, capital injections and any reserves.
Equity injection	An increase in the investment of the government in a public sector agency.
Financial statements	Collective description of the income statement, the balance sheet and the cash flow statement for an entity's controlled and administered activities.
Income statement	A financial statement highlighting the accounting surplus or deficit of an entity. It provides an indication of whether the entity has sufficient revenue to meet expenses in the current year, including non-cash costs such as depreciation.
Outcomes	Whole-of-government outcomes are intended to cover all dimensions of community wellbeing. They express the current needs and future aspirations of communities, within a social, economic and environment context.
Own-source revenue	Revenue that is generated by an agency, generally through the sale of goods and services, but it may also include some Federal funding.
Priorities	Key policy areas that will be the focus of government activity.
Services	The actions or activities (including policy development) of an agency which contribute to the achievement of the agency's objectives.
Service area	Related services grouped into a high-level service area for communicating the broad types of services delivered by an agency.
Service standard	Define a level of performance that is expected to be achieved appropriate for the service area or service. Service standards are measures of efficiency or effectiveness.